



### SLM Finland Oy's Service Agreement

Return this service agreement completed with the menu of your restaurant to SLM Finland Oy.

Business information	
Official business name	Business ID
First name & surname of the person responsible for the restaurant	Mobile phone number (GSM)
IBAN number	Bank
Restaurant information	
Name of restaurant	Restaurant's phone number
Restaurant's official address	Post code City
Website address	E-mail address
Select the service package	
<input type="checkbox"/> Service package no. 1	12 % (VAT 0 %) of the final amount of the order, as well as 250,00 € (VAT 0%) joining fee
<input type="checkbox"/> Service package no. 2	14 % (VAT 0 %) of the final amount of the order, no joining fee
<input type="checkbox"/> Virtual web shop	Service package 1. or 2. + 250,00 € (VAT 0%) virtual web shop fee. <b>Only for restaurants already using the platform!</b>
Additional services	
<input type="checkbox"/> Yes, we would also like to order a website address: e.g. www.restaurant-sample.fi* *SLM Finland reserves right not to register domain in case it is not free or it does not comply registrar specific rules.	
Own website address 6 € / month VAT 0 %	http://www. .fi
<input type="checkbox"/> Yes, I would like copies of the orders sent to my email address.	
Copies of the orders sent by e-mail 0 € / month VAT 0 %	Email:

### Restaurant information

**Bonus**

You can offer a bonus to your customers through this service. Giving a bonus is voluntary, but it is recommended. The most common bonus amount is 10%. Offering bonus will commit customers to order again from your restaurant.

0%  
  5%  
  10%  
  15%  
  20%

**Home delivery**

Yes  
  No

**Home delivery radius in kilometres**

\_\_\_\_\_ km (e.g. 5 km)

**Delivery fee**

\_\_\_\_\_ € Free delivery, if the order is over \_\_\_\_\_ €

**Night delivery fee**

\_\_\_\_\_ € night delivery fee after \_\_\_\_\_ o'clock.

### Opening, lunch and home delivery hours

	Opening hours		Lunch hours		Home delivery hours	
	Starts	Finishes	Starts	Finishes	Starts	Finishes
Mon						
Tue						
Wed						
Thu						
Fri						
Sat						
Sun						

**Billing day:**

Weekly on Wednesdays, if the total is over 250,00 € incl. VAT and first day of every month regardless of the total.

By signing this service agreement, you are affirming that you are the owner/person responsible for the restaurant at the address in question as of:

By signing this service agreement you accept our terms and conditions agreement (Attachment 1.).

**Time and place**

**Signature and name in capital letters**

SLM Finland Oy

Äyritie 16, 01510 Vantaa

02 9300 0470

info@slm.fi

1936684-6

## **Terms and conditions agreement (Attachment 1.)**

The company to be connected to the service must have valid VAT and tax prepayment registrations. If these registrations lapse, SLM Finland Oy will be entitled to terminate the contract immediately. The company is obliged to inform SLM Finland Oy of any changes in these registers. In addition, the company must immediately inform SLM Finland Oy in writing using the change notification form if the company ceases to operate, the restaurant closes or the restaurant's owner changes. SLM Finland Oy is entitled to use the information that the restaurant has provided to SLM Finland Oy in all of the services it maintains that correspond to the service ordered by the restaurant.

In all cases, the company is responsible for the product's quality and for fulfilling its duties of disclosure as stipulated in official regulations, including reporting the products' allergen information, as well as for the correctness of the information and any loss or damage that may be caused to third parties due to negligence of the aforementioned obligations, including related costs.

The restaurant is obliged to deliver the order to the address stated in the delivery address row. If the restaurant delivers the order to any address other than the address stated in the delivery address row, SLM Finland Oy is entitled to deduct the final sum of the order from the restaurant's settlements.

For pre-paid orders, SLM Finland will buy food from the restaurant in accordance with an order placed by the end user. For cash orders, the restaurant sells the order directly to the end user. We require the restaurant's online pricing to correspond to the restaurant's normal pricing. SLM Finland Oy's other services and charges correspond to the price list.

SLM Finland Oy is entitled to change the terms and conditions of this agreement by notifying the company at least one (1) month before the changes take effect. If the company does not accept changes that it considers unfavourable, the company may terminate this agreement with effect on the day before the change takes effect.